ABSTRACT OF THE DISCLOSURE

A user terminal connected to a PSTN sends a remote maintenance contract signal and a connection completion signal that represents the completion of connection between a user-side LAN and a network interface, to the host terminal via the PSTN. When receiving the contract signal and the connection completion signal, the host terminal selects the Internet as a transmission line for sending remote maintenance information of the user terminal, and sends setting information for enabling communication between the user terminal and the host terminal via the Internet, to the user terminal via the PSTN.